

Rules of Conduct

Background

The High River Library is a community space for everyone's use and enjoyment.

Policy

In order to ensure that the library is safe and inviting, all individuals on library premises are required to follow High River Library's Rules of Conduct.

Individuals exhibiting disruptive or inappropriate conduct may be excluded from the Library premises for extended periods of time up to, and including, permanent exclusion. Inappropriate behaviour may also result in cost recovery for damages, suspension of library privileges, RCMP involvement and/or criminal charges being laid.

- Be respectful of others. Conversations should be appropriate for a shared space in tone, volume and civility.
- Personal electronic devices should be used in a manner that does not disturb others' enjoyment of the library.
- Take responsibility for those in your care during your visit.
- Dress appropriately for a public space.
- Do not leave personal items unattended.
- Treat furniture, equipment, and other library property and spaces with respect and use only for their designated purpose.
- Service animals with identification provided by the Government of Alberta under the Service Dog Act are welcome in the library. Other animals are only allowed during library-sponsored programs.
- Leave the library promptly at closing time and when requested to do so in emergency situations.

Disruptive or inappropriate conduct is unacceptable in all cases. This includes, but is not limited to:

- Excessive noise.
- Refusal to follow library procedures or cooperate with staff requests.
- Violent, threatening, abusive, obscene, discriminatory, or harassing language or gestures.
- Entering non-public areas.
- Intoxication or using intoxicating substances.
- Vandalism or theft.
- Sexually suggestive or overt conduct, stalking, or voyeurism.
- Carrying or using a weapon.
- Illegal activity of any kind.

Patrons who have been prohibited from entering the library may appeal the decision by filing a written statement of appeal with the director.